AMR AHMED ELGAZAR

SOFTWARE ENGINEER | IT INFRASTRUCTURE MANAGEMENT

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I am a skilled Software Engineer and Server Administrator with extensive experience in software development and IT infrastructure management. I specialize in PHP, Dart, Flutter, and Laravel for full-stack development, alongside managing servers with Linux. I have strong problem-solving skills and have successfully led projects to ensure timely and high-quality delivery, and I seek new opportunities to apply my expertise.

TECHNICAL SKILLS

- Artificial Intelligence
- Linux
- Dart
- Flutter
- PHP
- Laravel
- SQL
- Firebase

SOFT SKILLS

- Problem-Solving
- Communication and Collaboration
- Teaching and Mentoring

PROFESSIONAL EXPERIENCE

Software Engineer , SociGate Agency   **Oct 2024 - Present**

- Developed and deployed the company website using full-stack technologies, resulting in a 35% increase in user engagement within the first three months.
- Designed and implemented a customized CRM system, reducing manual processes by 40% and improving client response time by 25%.
- Managed and maintained the company's server infrastructure, achieving 99.9% uptime and enhancing data security.

AI Trainer , Outlier   **Oct 2024 - Present**

- Reviewed and evaluated over 100 AI-generated outputs weekly, achieving a 20% improvement in accuracy and task alignment.

Instructor , Ischool   **Jun 2024 - Dec 2024**

- Taught programming and AI to over 150 children, with a 90% course completion rate under the 'Digital Egypt Pioneers' campaign.
- Assisted students in developing 50+ basic AI-powered projects, fostering early interest in technology.
- Simplified technical concepts, increasing students' understanding scores in assessments by 25%.

Forsamea , IT Support Specialist   **Nov 2023 - Oct 2024**

- Designed and developed 10+ client websites, achieving a 98% satisfaction rate.
- Managed server infrastructure with 99% uptime, ensuring uninterrupted client operations.
- Resolved technical issues 30% faster by implementing a monitoring system and streamlining troubleshooting processes.

Arab Union, Software Engineer   **Sep 2022 - Nov 2023**

- Maintained 24/7 server availability, reducing downtime by 15% compared to the previous year.
- Improved website performance, increasing visitor retention by 20%.
- Enhanced website security, preventing data breaches during the entire tenure.

EDUCATION

Bachelor's Degree in Commerce   **Aug 2021 - Oct 2025**

Suez Canal University

- major in Business Administration

TRAINING / COURSES

- Digital Identity in the Age of Artificial Intelligence Course
- Introduction to Cyber Security
- IT for Business Success
- Flutter Advanced Course
- The Complete 2022 Flutter & Dart Development Course
- Web Development Challenge track
- Stock Market and Stock Exchange

LANGUAGES

- **Arabic:** Native
- **English:** Proficient

PERSONAL QUALITIES

- Honest and dependable in meeting deadlines.
- Adaptable to dynamic environments with a focus on continuous learning.

STRENGTHS

- **Problem Solver.**
  Strong problem-solving skills and a focus on high-quality delivery.

KEY ACHIEVEMENT

- **Impactful AI Education Initiative**
  Successfully improved educational outcomes for children by teaching programming and AI through engaging projects.

- **Streamlined Client Management**
  Designed a customized CRM system that significantly improved the efficiency of client interactions.

FIND ME ONLINE

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